

J. H. LAVENDER & COMPANY LIMITED

QUALITY POLICY

J. H. Lavender has fully embraced the philosophy and disciplines required in the International Quality Standard IATF 16949:2016 and ISO 9001:2015 as the model on which to base the Company's Quality Policy and Business Operational Processes.

J. H. Lavender recognise that climate change and the overall business carbon footprint is important to the Company, and we will continue to implement and progress our Carbon Reduction Plan to mitigate our impacts.

J. H. Lavender encourages the development, on-going training and involvement of its workforce in order to achieve and maintain an innovative approach to the Company's core business of manufacturing and supplying aluminium high pressure and gravity castings and the machining of aluminium castings (excluding design). The Company has declined the authority for product design within IATF 16949:2016 Clause 8.3 and this remains the responsibility of our customers but are still responsible for manufacturing design.

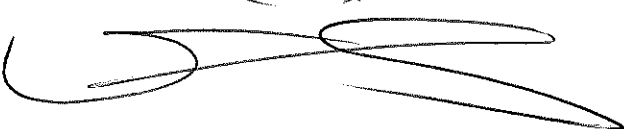
J. H. Lavender is totally committed to exceeding its customer's expectations, therefore enhancing customer satisfaction and promoting long-term partnerships through seeking to ensure continuous improvement on quality, cost and the service for the products it supplies.

J. H. Lavender regards the concept of Total Quality as a framework for setting strategic business objectives. This commitment being communicated understood and practiced by all members of the Company's workforce and its suppliers. It is fulfilled through the effective application of the Company's Business Operational System, the use of new technologies, risk based thinking and best practice methods, together with compliance to specific customer, national and international regulatory requirements, environmental legislation, expectations and needs of relevant interested parties.

J. H. Lavender places emphasis on manufacturing customer value added, right first-time product, efficiency, the prevention of waste. J. H. Lavender Quality Policy is reviewed annually to ensure its on-going effectiveness and suitability, together with continual measurement and evaluation of its business performance indicators to ensure achievement of targets against defined objectives in order to continually improve upon its business performance.

J. H. Lavender Quality Policy communicated to all persons working for or on behalf of the Company and is available to all interested parties on the J.H. Lavender website.

Ian Timings
Managing Director



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